

## **Unique Traveler Club - Terms & Conditions**

Unique Traveler Club Program is a Unique Hotels loyalty program (the “Program”). For each night you book and stay at an eligible Unique Traveler Club property you collect one stamp (“Stamp”).

When you collect 4 Stamps with us, we give you 1 Double Breakfast Reward to redeem (“Reward Breakfast”).

When you collect 6 Stamps with us, we give you 1 Double Spa Treatment Reward to redeem (“Reward Spa”).

When you collect 8 Stamps with us, we give you 1 Free night Reward to redeem (“Reward Night”). This Free Night does not include taxes and fees, which you must pay when redeeming your Reward Night.

All bookings must be made online, Except Offline Booking with our reservations team. You can only collect Stamps or redeem Rewards at an eligible Unique Traveler Club property. (Except the Jaffa Hotel)  
You can not redeem Rewards at all Israeli Holidays and High seasons.

The Program is open to anyone over 18 years old who signs up to Unique Traveler Club with a valid email address. Companies, associations, or other groups may not join.

### **Collecting Stamps**

You will collect 1 Stamp for every night you stay at an eligible Unique Traveler Club property. Collect 4 Stamps and we give you 1 Free Night Reward. Collect 6 Stamps and we give you 1 Free Breakfast Reward. Collect 8 Stamps and we give you 1 Free Night Reward. If you make a booking with us by phone, you must tell us the email address, so we know where to add the Stamps. Only Unique Traveler Club members collect Stamps. Other guests on the same booking do not, and you cannot collect Stamps for any property bookings you made before you joined the Program.

We will add any Stamps you collect to your account up to 72 hours after you check out of the Hotels.com Rewards property. If you collect Stamps but we later believe that you did not complete your property stay (an “Invalid Stamp”), we reserve the right to remove these Invalid Stamps from your account. This could happen if you cancel your booking or did not check in at the property, which would make the Stamps invalid.

Invalid Stamps do not count towards the 8 Stamps you need to redeem a Free Night Reward.

You can check with our reservations team to see how many Stamps you have collected at any time. You are responsible for making sure your count is correct. If you believe that you have not collected the correct number of Stamps, we will look into this for you. If any bookings are invalid as mentioned earlier, we will remove them.

In addition to the information above, you will not collect Stamps for the following:

1. Bookings made before you joined the Program
2. Some bookings made using a discount coupon, voucher, or code – you will need to check the terms for each of these
3. Bookings made through Group Travel Services
4. Bookings that do not cost you anything, i.e., are free

### **Redeeming Reward Nights**

When you collect 4 Stamps, we will give you 1 Double Breakfast Reward to redeem at any eligible Unique Traveler Club property. You can redeem your Reward by contact our reservations team. Booking must be two weeks ahead and by availability at the property.

When you collect 6 Stamps, we will give you 1 Double Spa Treatment Reward to redeem at any eligible Unique Traveler Club property. You can redeem your Reward by contact our reservations team. Booking must be two weeks ahead and by availability at the property.

When you collect 8 Stamps, we will give you 1 Reward Night to redeem at any eligible Unique Traveler Club property. You can redeem your Reward by contact our reservations team.

You must pay for taxes, fees, meals, and any other costs associated with your Reward Night.

Reward Night stays are subject to all applicable booking terms and conditions. You will not collect a Stamp when you redeem your Reward Night. Collected Stamps have no cash value, and you cannot redeem your Reward Night for cash.

If you redeem your Reward Night on a stay that is less than the maximum value of your Reward Night, you will not get the difference in cash, credit or anything else..

If you have more than 1 Reward Night to redeem, you can choose which booking you want to apply it to. You cannot combine your Reward Night with any other offer, discount coupon, voucher, or code, unless the terms for each of these say you can. This means that when you book a stay and redeem your Reward Night, you generally will not be able to get an additional discount on that booking.

If you redeem your Reward Night on a booking that is longer than 1 night, we will automatically apply its value to the most expensive night in that booking, subject to its maximum value.

Reward Night stays are subject to all applicable cancellation policies that are passed onto us by the Unique Traveler Club property. If you cancel a Reward Night, we will return the Reward Night in 72 hours from the cancellation time.

If you want to change the dates of a booking that includes the Reward Night you redeemed, you will need to cancel the booking, wait for the Reward Night to be returned to your account, then rebook so you can apply your Reward Night to your new booking.

### **Changes and Termination**

Your Stamps will not expire till 31.12.22. This means you must collect a Stamp or redeem a Rewards by this date. If you do not collect Stamps or redeem the Rewards till that date, your Stamps will expire. If this happens, your Stamps will not be reissued. Check with our reservation team when your Stamps are due to expire.

We may change our terms and conditions at any time, with or without notice, including the rules for collecting Stamps, the different membership tiers and their qualification requirements and associated benefits, the rules for redeeming your Rewards, the list of eligible Unique Traveler Club properties. We may communicate these changes to you by email or on our Uniquehotels.co.il website so please make sure you check your Stamps regularly.

Unique Traveler Club has no end date and will continue until we close it, which could happen at any time. If we do close the Program, you will have 30 days from when we announce its closure to redeem any Rewards you have. After that date, you will lose your Rewards and you will not be compensated.

By continuing to collect Stamps and redeem Rewards with Unique Traveler Club, you accept any changes to these terms and conditions. You are responsible for keeping up to date on any changes that we may make. The most current version will always be available on our website.

## General Hotels.com Rewards Terms & Conditions

We reserve the right to discontinue your membership if you act fraudulently or use our loyalty program in a way that does not comply with our terms and conditions, or any federal or state laws, regulations, statutes, or ordinances. If we discontinue your membership, you may lose your collected Stamps and benefits. We also have the right to take appropriate administrative and/or legal action, including criminal prosecution if necessary.

While you are signed up to Unique Traveler Club, we may communicate any updates to your account or transactions to you by email. We may take back your Stamps at any time. You cannot sell or transfer your Stamps or combine them with another member's Stamps. Stamps are not transferable if a member dies, if there is a domestic relations issue, or otherwise by operation of law.

The Program is void where prohibited by law. Our failure to enforce any provision of these terms and conditions shall not constitute a waiver of that or any other provision. Our decision on all questions or disputes regarding the Program is final.